Password reset in TIS

Caroline Dörrler - 2024-06-28 - General

Password Reset in TIS

If you have forgotten your password and cannot login, please go to the TIS landing page:

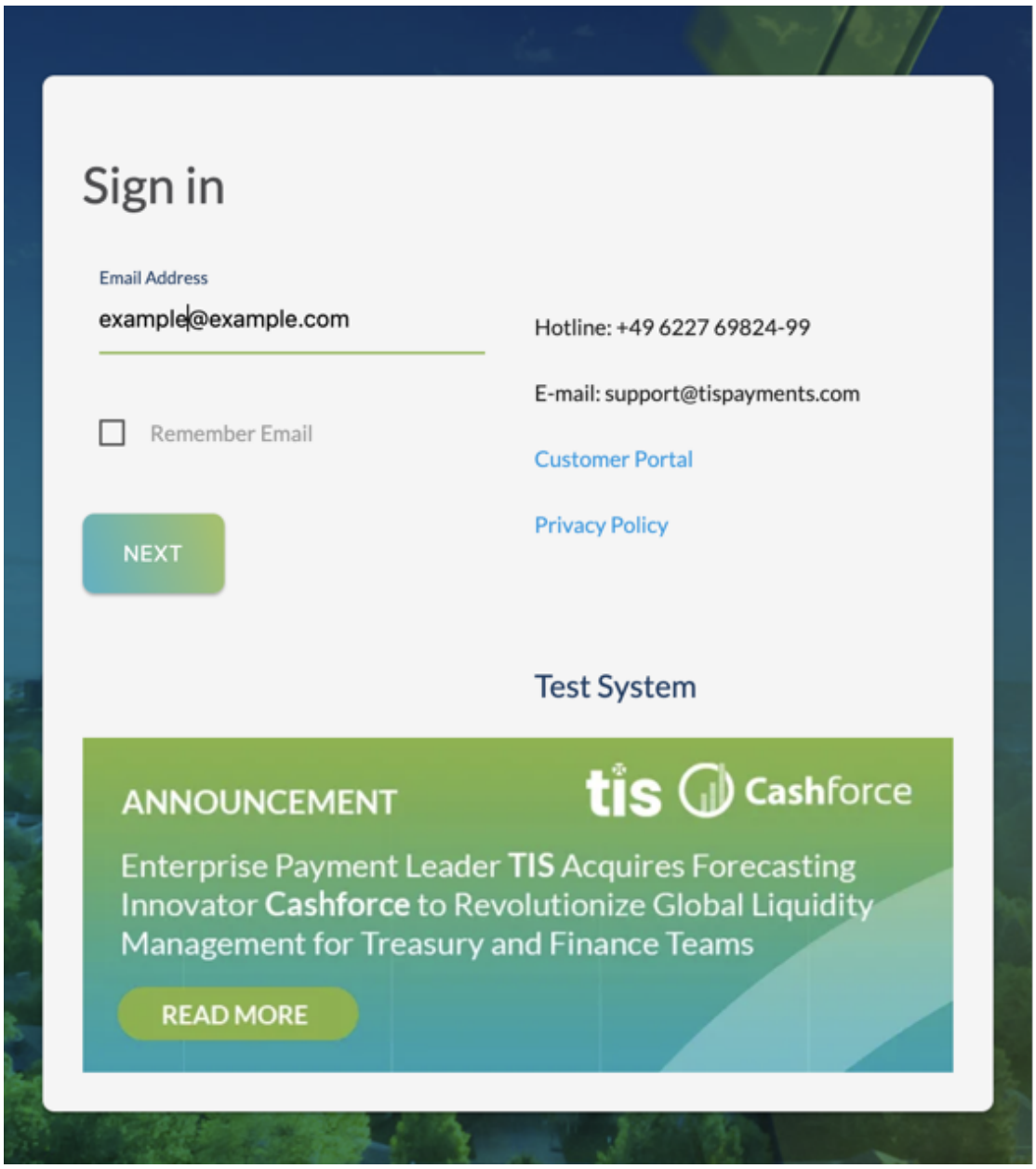
EU TEST: https://login.eu-test.tispayments.com

EU LIVE: https://login.eu.tispayments.com

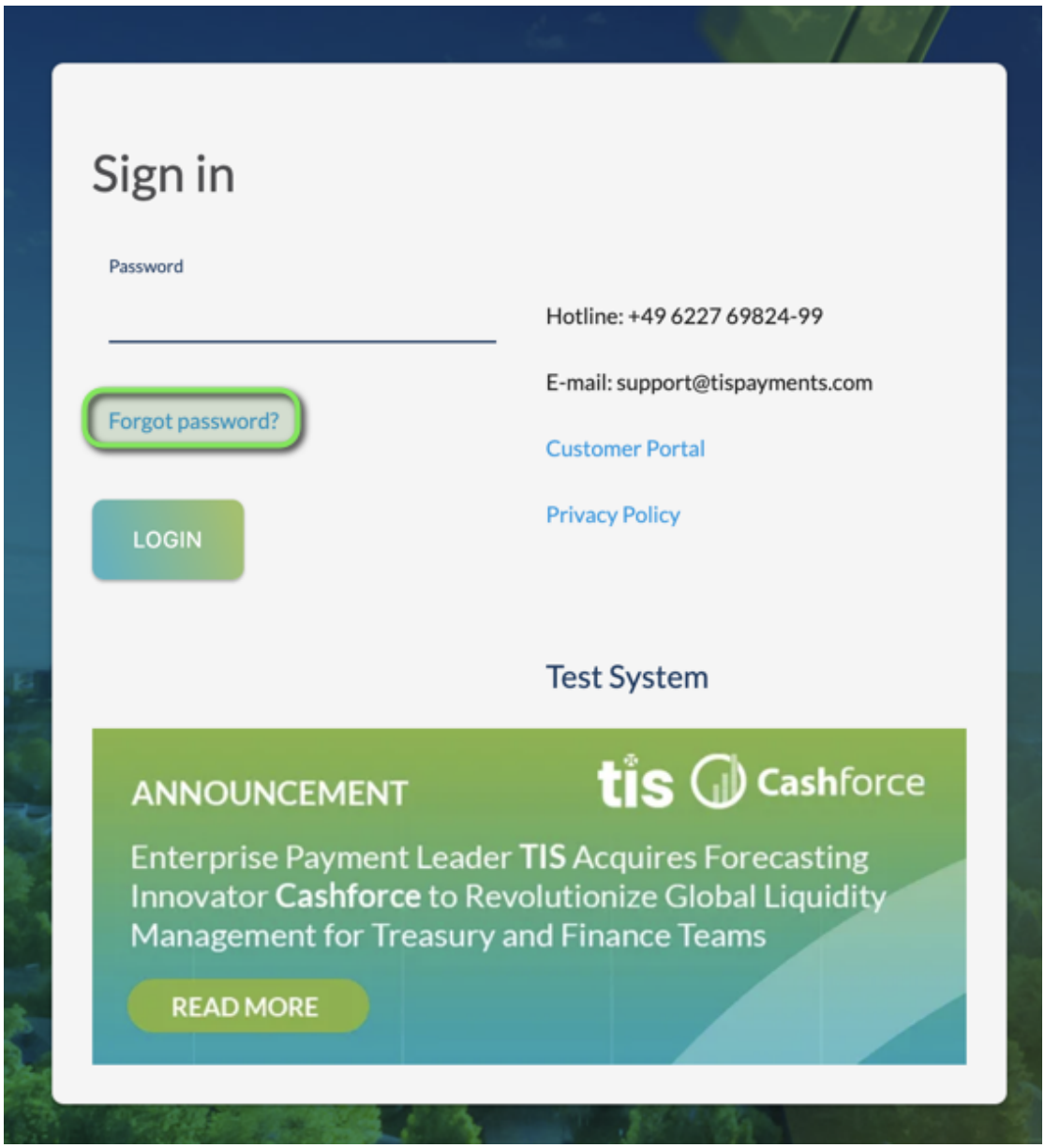
US TEST: https://login.us-test.tispayments.com

US LIVE: https://login.us.tispayments.com

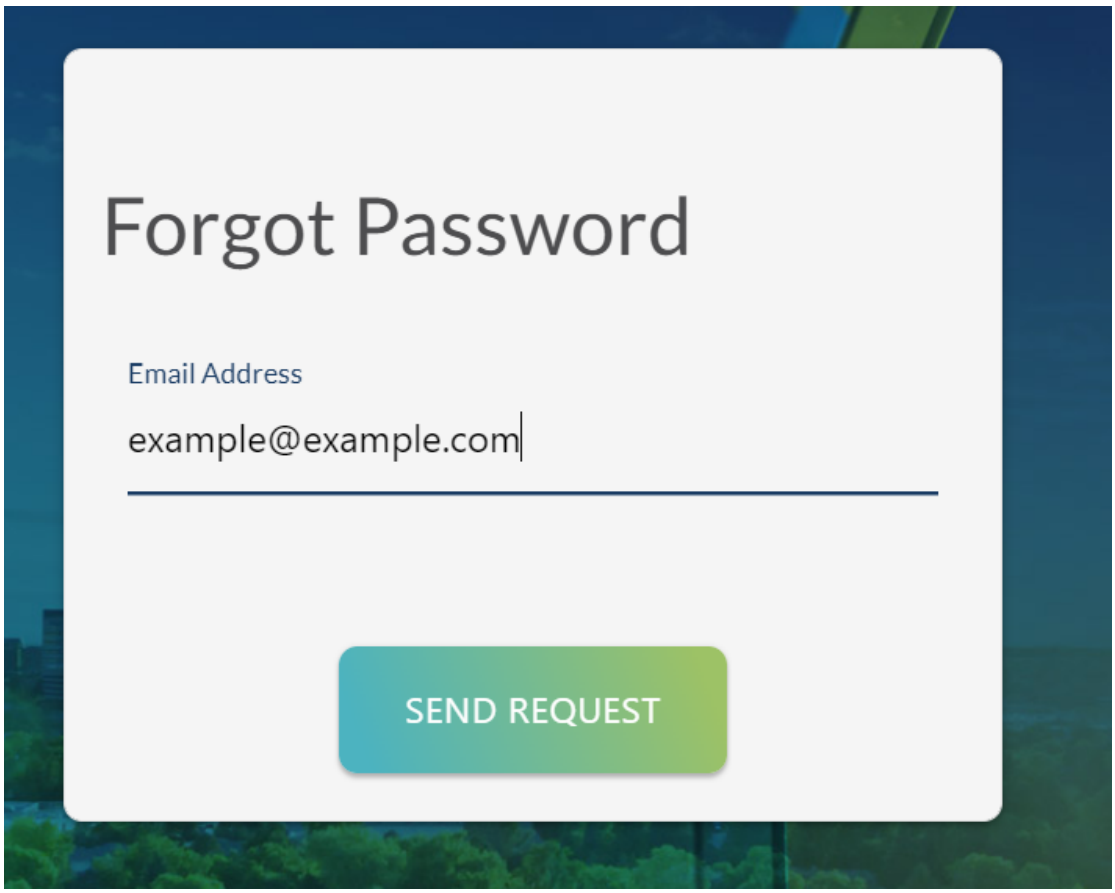
Enter your email address and click "*Next*":



Click on "*Forgot Password?*":



Enter your email address and click on "*Send Request*":



You will shortly receive an email with the instruction to reset your password. Within the next 10 minutes you are supposed to set a new password.

If you still have issues, please contact the TIS Support team.